



**LOCAL 24-7 SECURITY MONITORING**



**Our monitoring station provides local 24-7 monitoring for your home.**

The following information will provide you an overview of what occurs when the central monitoring station receives an alarm signal:

**Burglary and Fire**

- 1. Customer Notification - Two calls are placed in an attempt to notify the customer
- 2. Dispatch Authorities
- 3. Contact List Notification

**Panic**

- 1. Dispatch Authorities - No calls are made first
- 2. Contact List Notification

**System Testing**

You should test your system monthly. Please see user manual for instructions.

**24-7 Monitoring Center:** 800-768-1212

*Suggested Action: Leave the house immediately if you have any doubt about your safety.*



Vista**SmartHome**  
SECURITY

**QUICK START GUIDE**

Welcome to a whole new level of interactive home security

TRUVISTA®



Congratulations! You just made it easier than ever to monitor your property, keep your loved ones safe, and stay connected to your home and family from virtually anywhere. You can relax knowing your home is protected.



## Follow these steps for remote access to your system:

### WEB PORTAL ACCESS

Upon activation of your security system, you will receive an email with a temporary username/password. The temporary username/password, along with the master code, will be required to log into the web portal for first time access. Web Portal: [www.trivista.net/vista-smarthome-security](http://www.trivista.net/vista-smarthome-security). You will then be prompted to create your own permanent username/password. Once you are logged in, you will arrive at your personal security portal. Navigational details can be found in the user manual.

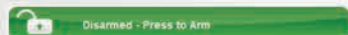
### MOBILE ACCESS

Download the Vista SmartHome app from the App Store or Google Play. Then, launch the application. Enter your Username and Password and click **Login**.



### Introduction

The interactive TouchScreen acts as the control center that enables you to operate your security system and interact with your home at the touch of a button. Use it to arm and disarm your system, view live video from cameras placed in your home and view real-time web content all from the full-color display. The following section provides an overview of your TouchScreen and offers quick tips on how to use the various features.



### ARM

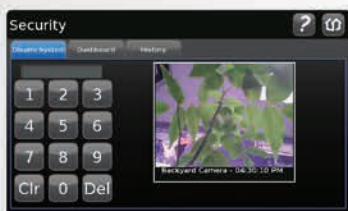


1. Touch the green **Disarmed - Press to Arm** button on the top left of the Home Screen.
2. Enter your 4-digit security code to arm the system.
  - Arm Away: Arms perimeter with entry/exit delays, interior sensors armed
  - Arm Stay: Arms perimeter with entry/exit delays, interior sensors not armed
  - Arm Night: Arms perimeter without exit delays, motion is not enabled

*Note: You are able to view the arming sequence in the top left banner on your TouchScreen.*



### DISARM



1. Touch the green **Armed - Press to Disarm** button on the top left of the Home Screen.
2. Enter your 4-digit security code to arm the system.

*Note: Audible alerts last for 30 seconds for entry..*

### Important Items to Remember:

Master Security Code: \_\_\_\_\_  
*(for TouchScreen/Web Portal disarming and Settings control):*

Account #: \_\_\_\_\_

Security Password: \_\_\_\_\_  
*(to give to the monitoring station in case of false alarm):*

24-7 Monitoring Center: 800-768-1212

Web Portal Address: [www.trivista.net/vista-smarthome-security](http://www.trivista.net/vista-smarthome-security)

Web Portal Username *(for remote access)*: \_\_\_\_\_

Web Portal Password *(for remote access)*: \_\_\_\_\_

*Note: The above information is strictly confidential for you.*